

uvex



# Training and Support Solutions

Education, information and guidance, tailored to you

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protecting people

[uvex-safety.co.uk](https://uvex-safety.co.uk)



A man with a beard and glasses, wearing a dark polo shirt, grey work trousers with reflective stripes, and blue work gloves, stands in a workshop. He is holding a metal mesh screen. The background shows a green vehicle and industrial equipment.

**uvex**



To find out more  
about any of the  
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[uvex-safety.co.uk/tss](http://uvex-safety.co.uk/tss)

# Training and Support Solutions

## Our customer promise

To provide our customers with the information and support required to optimise 'fit for purpose' product selection, which delivers:



## Our Background

uvex is committed to the design and manufacture of personal safety products which respect the maxim that 'one size does not fit all' - enabling Personal Protective Equipment (PPE) solutions to be tailored to individual requirements - delivering absolute consistency of protection and performance levels.

We surround our products with an array of services which support PPE decision makers in selection and safety strategy implementation ensuring that PPE wearers derive maximum benefit in terms of protection and 'issue free' wearability.



# Training Delivery

Our support team operates without geographic limitation and is highly skilled in developing and delivering a range of support specific to individual customer requirements.



## Safety Strategy Implementation

### Best Practice Workshop

- Relevant examples of best practice supporting product introduction
- Managing resistance to change
- Delivery of communication content

### Product Implementation Plan

- Structured support programme
- Multi-locational
- Message content and delivery
- Product wearer trials
- On hand to address teething problems
- Training and education
- Issue management



## Customised Training

### Wearers and Supervisors

- Personal Protective Equipment (PPE)
- Customer PPE goals
- Why PPE makes sense
- Regulation and Standards
- Products: features, benefits, basis for selection, care, maintenance and wearability
- Parallel best practice
- Soft copy / hard copy
- Train the Trainer / Supervisor
- Higher level content

### uvex academy - Germany

- Manufacturing process - uvex PPE - building confidence and awareness of available technology
- EN test laboratory - real time access to test standards for PPE



## On Site Services

### Multi-location Support

- Customised toolbox talks
- PPE implementation support
- Visual/graphic message boards
- Wearer issue resolution

### uvex Chemical Expert System

Extensive web-based chemical database that provides you with product solutions and permeation times based on your chemical use.

- Easy access with:
  - Quick search
  - Advanced search (multiple chemicals)
  - Customised log in facility
- Direct contact with uvex glove experts

### Noise Level Checks and Advice

- Advice on adequate and suitable hearing protection
- Training for correct fitting



## Product Selection

### On-site Application Audits

- uvex specialists review site location issues alongside Health and Safety Managers
- Consideration of environmental factors

### Sampling and Wearer Trials

- Formal structured wearer trials
- Range definition

### Glove Expert System

- Comprehensive platform to enable the best match between defined chemicals and appropriate safety gloves
- Permanent visual record of selection
- Translation into customised application/risk versus product posters



## Information Exchange

### Access to the uvex Library

- Extensive product technical data
  - Certificates of conformity
  - Legislation and regulation
  - Standards
  - White Papers

### Product Manuals

- Applications
- Features
- Care and maintenance

### Best Practice

- Industry experience
- Cost in use - economic benefit models
- Quality control
- New product development and technologies



## Process Support

### Safety Prescription Eyewear Online Ordering Process

- Time and cost effective
- Permanent traceability and control
- Environmentally friendly
- Secure and discreet



## Endorsements for uvex Training and Support Solutions

*"I have worked with the uvex team for over 10 years and I have to say the product quality is exceptional. I have organised over 200 trials over this period and the feedback from the wearers has been overwhelming in terms of durable, comfortable, wearable and safe, all fantastic words to describe a quality product. The support, education and training from the uvex Training and Support Solutions team is simply outstanding."*

*I would describe it as "the uvex experience starts once you receive your product". The innovation and product knowledge on how it suits and fits the end-user is core to everything they deliver."*

### **John F Dowling MSc CMIOSH**

Head of Health, Safety, Environment & Sustainability  
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